

Kibble Inverkip Care Home Service

Inverkip

Type of inspection:
Unannounced

Completed on:
4 August 2026

Service provided by:
Kibble Education and Care Centre

Service provider number:
SP2004007042

Service no:
CS2024000108

About the service

Kibble Inverkip is a residential care home service. The service is registered to provide care to four children and young people, aged five to 21 years. At the time of the inspection there were four children and young people living in the service.

The service is situated in a rural setting in the village of Inverkip. The service is comprised of a large, single-storey detached house with a spacious enclosed garden at the back and rear of the house.

About the inspection

This was an unannounced inspection which took place on 4 August 2026 (1030 until 1900 hours) The inspection was carried out by one inspector from the Care Inspectorate.

This inspection was a promise assurance inspection. It focused on the key areas that are essential to upholding children and young people's right to be safe and be at the centre of their care. We have reported under the promise foundation headings of; 'Voice', 'Care', and 'People'. No new evaluations (grades) have been awarded.

To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- reviewed survey responses from young people and staff;
- spoke with two young people using the service;
- spoke with three staff and management;
- observed practice and daily life; and
- reviewed documents

Key messages

Voice:

Young people were at the heart of their care and support. Their participation was integral to all planning and decision-making in every aspect of their care.

Positive and trusting relationships between staff and young people helped to ensure that young people's views and wishes were effectively communicated and represented appropriately. Indeed, we were impressed by the person-centred and creative approaches taken to enable effective communication, based on each young person's unique needs.

Care:

Young people experienced individualised care and this supported them to be kept safe from harm. One young person told us, "It is a safe house. All the adults are really nice to all of us". Another young person said, "I have never not felt safe in this house and I've not always had that before".

There was a culture of unconditional love and acceptance, where young people were fully embraced and celebrated. There were warm relationships between peers based on respect for each other and their differences. This contributed to young people's feelings of safety and contentment.

One young person explained "there is no other house like it. It's more like a family. Everyone is always there for each other, adults and children.... they make it clear that it is not just a job and they really care for us".

The service took a proactive approach to planning and managing risk. There was effective multi-agency collaboration to ensure plans were robust and reviewed timeously. This pre-emptive approach helped to reduce risk and ensure effective supports.

People:

The values, culture and ethos within the service centred upon upholding young people's rights and promoting their best interests. We found measurable progress and positive outcomes for all the young people living in the house. One young person reflected that living in the house has, "made me feel like I'm the best person I can be".

There was effective managerial quality assurance and an oversight of the balance of staff skills and experience. This helped to ensure that staff were able to meet the needs of all the young people and provide care that was underpinned by an understanding of trauma.

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.scot.

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