

Garnock Lodge Care Home Service

Lochwinnoch

Type of inspection:
Unannounced

Completed on:
20 August 2026

Service provided by:
Kibble Education and Care Centre

Service provider number:
SP2004007042

Service no:
CS2020379601

About the service

Garnock Lodge is a care home for children and young people and is registered to provide care to a maximum of four children and young people. At the time of the inspection there were four children and young people living in the service.

The service is situated in a semi-rural setting in the village of Lochwinnoch. The service is comprised of a single-storey detached house with a spacious enclosed garden at the back and front of the house.

About the inspection

This was an unannounced inspection which took place on 19 August 2026 (1230 until 2115 hours). The inspection was carried out by one inspector from the Care Inspectorate. To prepare for the inspection we reviewed information about this service. This included previous inspection findings, registration information, information submitted by the service and intelligence gathered since the last inspection.

In making our evaluations of the service we:

- spoke with two young people using the service
- spoke with six staff and management
- observed practice and daily life
- reviewed documents
- spoke with one external professional.

We also reviewed survey responses from young people and staff members prior to the inspection visit.

Key messages

- Young people were kept safe from harm within the service. Protection practice was timeous and robust.
- Young people had strong networks of support and were provided care that was underpinned by person-centred and rights-based practice.
- Young people experienced warm and nurturing care. There was now greater stability and consistency in the staff team following a period of change and transition.
- Young people had positive and strong connection to friends, family and their local community. This was aided by a risk-enabling approach within the service.
- Young people were fully involved in shaping the care that they received and the decisions that affected them.
- Positive health outcomes were enabled by a sensitive and respectful approach. The provider's specialist intervention service (SIS) supported progress in young people's emotional development and mental health.

From this inspection we evaluated this service as:

In evaluating quality, we use a six point scale where 1 is unsatisfactory and 6 is excellent

How well do we support children and young people's rights and wellbeing?	5 - Very Good
--	---------------

Further details on the particular areas inspected are provided at the end of this report.

How well do we support children and young people's rights and wellbeing?

5 - Very Good

We found significant strengths in aspects of the care provided and how these supported positive outcomes for children and young people, therefore we evaluated this key question as very good.

Young people were kept safe from harm within the service. Staff were confident in identifying protection concerns and responded to these timeously and robustly. The service worked collaboratively with other key agencies, based on an understanding of roles and responsibilities. We found there to be effective and proactive planning that contributed to reduced risk.

Young people had strong networks of support and were provided care that was underpinned by person-centred and rights-based practice. Staff championed young people's rights and advocated on their behalf. The need for independent advocacy was understood and all young people had an allocated advocacy worker. We saw positive examples of young people's views being represented and their rights protected.

There had been a reduction in serious incidents and risk. Risk management plans were robust and proportionate. These were based on an understanding of the impact of trauma and benefited from contributions from the provider's specialist intervention service (SIS). An external professional commented, "There are really consistent plans and support from the staff team." Incident records demonstrated a learning and reflective culture.

Young people experienced warm and nurturing care. We were aware that there has been significant changes to the staff team since the last inspection. This had impacted on young people's sense of security and the loss of trusting relationships. Young people were supported by existing core staff during these changes and benefited from this continuity. The service have undergone a period of transition and we considered that the changes made are now more embedded. This has been reflected in greater stability and reduced risks.

The home environment was welcoming and homely. Young people's bedrooms were personalised and provided a comfortable and safe space. Mealtimes were a social event and an opportunity for everyone to connect together.

Young people were fully involved in shaping the care that they received and the decisions that affected them. This was enabled by the development of new relationships and the role of established relationships within the house.

We found positive outcomes and progress in relation to young people's health. Young people experienced sensitive and respectful care in this area. Effective use was made of the provider's SIS resource to ensure young people's emotional development and mental health was fully understood and supported.

Young people had positive connections to family and friends. The service's role in this was recognised as a strength. Staff were risk-enabling and innovative in their approach. Efforts were made to create, nurture and develop networks for young people, based on their views, individual experiences and anticipation of future needs.

The service prioritised individual interests, activities and holidays. This resulted in young people having fun, gaining confidence and benefiting from new experiences.

Educational outcomes were supported well by the service. There was positive communication between the service and the provider-led school to ensure consistent and effective supports were in place. School transitions were robust and person-centred. An external professional told us, "During times of transition, I've found both the house and school really proactive throughout to meet the young person's needs."

Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at www.careinspectorate.scot.

Detailed evaluations

How well do we support children and young people's rights and wellbeing?	5 - Very Good
7.1 Children and young people are safe, feel loved and get the most out of life	5 - Very Good

To find out more

This inspection report is published by the Care Inspectorate. You can download this report and others from our website.

Care services in Scotland cannot operate unless they are registered with the Care Inspectorate. We inspect, award grades and help services to improve. We also investigate complaints about care services and can take action when things aren't good enough.

Please get in touch with us if you would like more information or have any concerns about a care service.

You can also read more about our work online at www.careinspectorate.scot

Contact us

Care Inspectorate
Compass House
11 Riverside Drive
Dundee
DD1 4NY

enquiries@careinspectorate.gov.scot

0345 600 9527

Find us on Facebook

Twitter: @careinspect

Other languages and formats

This report is available in other languages and formats on request.

Tha am foillseachadh seo ri fhaighinn ann an cruthannan is cànan eile ma nithear iartras.

অনুরোধসাপেক্ষে এই প্রকাশনাটি অন্য ফরম্যাট এবং অন্যান্য ভাষায় পাওয়া যায়।

یہ اشاعت درخواست کرنے پر دیگر شکلوں اور دیگر زبانوں میں فراہم کی جاسکتی ہے۔

ਬੇਨਤੀ 'ਤੇ ਇਹ ਪ੍ਰਕਾਸ਼ਨ ਹੋਰ ਰੂਪਾਂ ਅਤੇ ਹੋਰਨਾਂ ਭਾਸ਼ਾਵਾਂ ਵਿਚ ਉਪਲਬਧ ਹੈ।

هذه الوثيقة متوفرة بلغات ونماذج أخرى عند الطلب

本出版品有其他格式和其他語言備索。

Na życzenie niniejsza publikacja dostępna jest także w innych formatach oraz językach.